



## Field Application Engineer (FAE)-Microwave Transport

### Job Description

Trango Networks, LLC is searching for motivated team members to help build and deliver our patented wireless and fiber networking systems! In this role you will be responsible for supporting and training customers remotely and on-site in the use of Trango wireless networking products. This position can be remote with some travel required to customer sites and our Random Lake headquarters.

- Pre-sales support including path analysis, proposal preparation, and frequency coordination/licensing guidance.
- Remotely troubleshoot customer issues found in the field can communicate with engineering as needed.
- Create application notes and user manuals.
- Create and present training materials
- Log into customer radios to diagnose problems
- Respond via email to customer questions via ticketing system, obtain resolution on customer problems in a timely manner.

### Required Qualifications:

- BS + 5 years or Associates +10 years experience in Wireless/Networking or related field
- Working knowledge of wireless networking.
- Good analytical and problem-solving skills
- Excellent written and oral communications skills
- Ability to read and accurately follow detailed procedures

### Desirable Expertise:

- Experience with Microsoft Powerpoint, Word, Excel, Putty
- Experience troubleshooting wireless devices in the field
- Familiarity with Pathloss 5 software
- Proficient understanding of computer networking (CCNA).
- Ability to thrive in a fast-paced, growth oriented environment

### Location

Remote with some travel required

### About Trango

Trango offers a competitive salary and benefits including medical/dental, paid time off and 401K. Founded in 2018, Trango Networks builds network equipment for service providers, enterprise, and governments worldwide. Trango has offices in Wisconsin and California.

**Please email your résumé to [careers@gotrango.com](mailto:careers@gotrango.com)**